

Cheers To A New Year!

As we enter a new year, I cannot help but take the opportunity to reflect on the many events, challenges and successes of the past year and appreciate the resiliency and strength of our communities.

While the pandemic has given us many challenges, we are proud of the work we have done and our unwavering commitment to delivering the communication and technology services our customers depend upon.

Our employees' flexibility to maximize safety combined with our customers' understanding and patience with our safety protocols was appreciated and helped us better navigate an ever-changing environment.

Throughout the year, we continued to move forward with our eye on the future and anticipating the needs of our customers. Our work-from-home experience and proven remote worker strategy allowed us to equip businesses across the state of Nebraska with the tools to provide their own operations from remote or home environments.

We met a lot of exciting milestones and expanded our fiber-optic infrastructure. Our fiber-to-the-home project continued to progress in spite of limitations for in-home installations for much of the year. We completed installations to the majority of customers in the city limits of Aurora and began to connect customers in Doniphan Amick Acres. We laid more than 700 miles of fiber, bringing it even closer to the homes of customers throughout the local exchange area. We also expanded our fiber-optic infrastructure in Central City. We recognize that this service is more essential than ever, and we are working tirelessly to provide this service to all of our subscribers.

We continued to serve Relay and Captioned Telephone users across the country, maintaining the highest levels of call completion and call quality. We worked to keep individuals connected over the phone, even when they could not connect in person.

We were proud to give back to our communities over the past year, supporting more than 114 organizations that make our communities great places to live.

Throughout this challenging year, one thing stood out: We are so thankful for each of you, our customers, for our employees and for the communities we serve. We thank you for your business over the past year and send our best wishes for good health and happiness in the new year!

Sincerely,

John Nelson



John Nelson, CEO

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Digital Decluttering: **Our Tips**

There's no bigger wake-up call to get organized than being surrounded by piles of clutter. But what about the messes that don't take up floor space? Here are some tips to get organized and make the most of your tech:

Unsubscribe from Unread Emails

Look at your current email subscriptions. If you haven't opened them in some time, it may be time to say goodbye and unsubscribe. While you're at it, delete emails you no longer need.

Freshen up your Browser

Browsing history, cookies and cached data can make for a sluggish web experience. If you're unable to find a "clear" option under your general "more" or "settings" tabs, don't hesitate to do a quick how-to search.

Catch up on your DVR Recordings

Whether you watch entire seasons or one show at a time, catch up on your recorded shows and then delete them.

We hope these tips will help you feel organized, productive, and stress-free as we begin 2021. Happy digital decluttering, and happy new year!



Progress Update: **Fiber To The Home**

Entering 2021, our team continues to pursue our construction efforts by delivering fiber to the home as quickly as we can to 100% of the customers in our local exchange area.

This year's expansion efforts will focus on Doniphan, followed by Giltner, Marquette and Hordville, as well as continuing construction in our rural areas.



Weather App

Have you found the Cobalt TV weather app yet? With this feature, you can view the current weather conditions, five-day forecast and animated weather – even while watching your favorite show!

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